

TECH TEAM & DIGITAL AMBASSADORS NEWSLETTER

NOV 2025



HAPPY FALL, NC TECH WORKS COMMUNITY!

Thank you to everyone who joined us for November's Drop-In Meeting. This month, we were excited to hear from Lesli Ducasse at Southern Wayne High School, whose Tech Team, now in its third year, continues to make a big impact on their school community.

With 4 students, the Southern Wayne's Tech Team supports two major areas of need: tech repair and communications. On the tech repair side, the team stays busy with Chromebook break/fix work,

submitting district IT work orders, installing printers, supporting testing preparation, assembling laptop carts, and keeping cart inventories updated, which is especially important as Wayne County recently shifted to classroom laptop carts. They also created a Student Help Center in Canva, offering engaging how-to guides that help students and staff troubleshoot minor issues on their own.

On the communications side, the team handles graphic design for school events and functions, allowing them to flex their creativity muscles as well as their IT skills. They also produce a school podcast, now in its third season, where they interview staff and campus leaders. The team also recently partnered on a community project with the Mount Olive Historical Society and visited WITN 7 in Greenville, where they learned firsthand about the wide range of tech careers in broadcasting.

**NEXT MEETING:
DECEMBER 3RD
@ 3PM.**

Thank you, Southern Wayne, for sharing your fantastic work! Our next meeting will be **Wednesday, December 3rd at 3pm.**



As we head into the Thanksgiving holiday, we hope you enjoy time with friends and family. NCBCE is truly thankful to work with such dedicated teachers, staff, and students every day.

[The recording of November's meeting can be viewed here.](#)

WEAVER DIGITAL AMBASSADORS

The Weaver Academy Digital Ambassadors recently visited Presbyterian Church of the Cross in Greensboro to provide hands-on technology support for senior members of the congregation. Students assisted with a wide range of needs, including navigating mobile apps, recovering passwords, addressing computer pop-ups, and setting up new email accounts.



To empower participants beyond the session, the team shared helpful brochures with tips for using computers and smartphones. They also introduced church members to practical ways artificial intelligence can support everyday tasks. Great job, Weaver Academy Digital Ambassadors!

FEATURED RESOURCE – LENOVO STUDENT CHROMEBOOK TECHNICIAN PROGRAM

The Lenovo Student Chromebook Technician Program gives students credentials, IT training while helping schools reduce repair costs and improve device support. Students train to repair and maintain their school's Lenovo Chromebook fleet and can become Lenovo Authorized Student Technicians by completing 10 hands-on labs covering everything from basic components and troubleshooting to screen, storage, and motherboard repairs. Participants and supervising adults also receive access to the Lenovo Learning Portal, which includes eLearning modules created by Lenovo and Google, teacher guides, student handbooks, slide decks, and step-by-step repair resources.

Any school or district in North America that uses Lenovo Chromebooks, and has a Lenovo Authorized Technician to supervise (if your district has Lenovo products, you almost certainly have one), can join the hundreds of student tech teams already improving IT services while building real-world skills.

This is an excellent, **FREE resource perfect for NC Tech Works students.**

Benefits For Districts

- ✓ **Decrease IT workload**, freeing IT staff for more complex tasks
- ✓ **Expand IT reach** within and across campuses
- ✓ **Lower costs** by minimizing repair expenses and technician time
- ✓ **Increase ROI** for technology spend
- ✓ **Build a pipeline for employment** in the district or other community organizations

Benefits For Students

- ✓ **Strengthen Tech Skills** recognized as entry points to technology careers
- ✓ **Develop employability skills** such as troubleshooting, collaboration, teamwork and communication
- ✓ **Gain real-world, hands-on experience** in a safe, supervised environment

For more information, [please visit **Lenovo's K-12 education page**, or watch the recording from November's meeting where attendees received a detailed presentation about the course from our friends at Lenovo.](#)

READY SET APP! REGISTRATION NOW OPEN

NCBCE is excited to announce that Ready, Set, App! (RSA) registration is now open! All North Carolina high school students are invited to join the RSA challenge, a statewide competition to design, develop, and pitch an original mobile application that makes a difference in their school or community. Students form teams of 3 to 5 members and one adult advisor to complete their project over the course of several months.

No prior coding experience is necessary to participate. RSA provides tools and support throughout the process. Every registered team will be paired with an intern mentor for guidance and gain access to online resources, virtual workshops, and in-person events across the state.

Registration is open now and will close on January 26th, 2026. Project submissions will be due later in the spring, followed by finalist selection. Finalists will advance to the final pitch competition, where they will present their work to a live audience and panel of judges for the chance to earn prizes provided by Lenovo.

This is a fantastic opportunity for students to gain hands-on experience with app development, user interface design, creative problem solving, teamwork, and more.

